

Resident Rights

(As guaranteed by Arizona Department of Health Services, Title 9, Chapter 10, Article 7)

Upon being admitted to this Assisted Living Facility, you, the Resident, have the right:

1. To live in an environment that promotes and supports each resident's dignity, individuality, independence, self determination, privacy and choice;
2. To be treated with consideration and respect;
3. To be free from abuse, neglect, exploitation, and physical and chemical restraints;
4. To privacy in correspondence, communications, visitation, financial and personal affairs, hygiene, and health related services;
5. To receive visitors and make private phone calls;
6. To participate or allow the representative or other individual to participate in the development of a written service plan;
7. To receive the services specified in the service plan, and to review and renegotiate the service plan at any time;
8. To refuse services, unless such services are court ordered or the health, safety, or welfare of other individuals is endangered by the refusal of services;
9. To maintain and use personal possessions, unless such use infringes upon the health, safety, or welfare of other residents;
10. To have access to common areas in the facility;
11. To request to relocate or refuse to relocate within the facility based upon the resident's needs, desires, and availability of such options;
12. To have financial and other records kept in confidence. The release of records shall be by written consent of the resident or the resident's representative, except as otherwise provided by law;
13. To review the resident's own records during normal business hours or at a time agreed upon by the resident and management;
14. To review a copy of this Article during normal business hours or at a time agreed upon by the resident and manager;
15. To review the assisted living facility's most recent survey conducted by the Arizona Department of Health Services and any plan of correction in effect during normal business hours or at a time agreed upon by the resident and the manager;
16. To be informed, in writing, of any change to a fee or charge at least 30 days before the change, unless the resident's service needs change, as documented in the resident's service plan as required in R9-10-711 (A) (7);
17. To submit grievances to staff, outside agencies, and other individuals without constraint or retaliation;
18. To exercise free choice in selecting activities, schedules, and daily routines;
19. To exercise free choice in selecting a primary care provider, pharmacy, or other service provider and assume responsibility for any additional costs incurred as a result of such choices;

- 20. To perform or refuse to perform services for the assisted living facility;
- 21. To participate or refuse to participate in social, recreational, rehabilitative, religious, political, or community activities; and
- 22. To be free from discrimination in regard to race, color, national origin, sex, sexual orientation, and religion and to be assured the same civil and human rights according to other individuals.

Resident (Resident's Representative) Signature

Date

Facility Representative Signature

Date